

**PEOPLE SCRUTINY COMMITTEE
IN-DEPTH STUDY 2019/20**

TOPIC: THE APPROPRIATE USE OF REABLEMENT FOR OLDER PEOPLE (65 AND OVER) WHEN DISCHARGED FROM HOSPITAL, TO MAXIMISE THE NUMBER OF PEOPLE AT HOME AFTER PERIOD OF 91 DAYS

FRAMEWORK FOR SCRUTINY / SCOPE OF PROJECT:

Does the current service offer accessible and effective care, delivered to the right people, in the right place and at the right time:-

- How is the service delivered (perform)
- Experience of residents who use service
- Partner agencies view & level of integration
- Comparative information

Method: Through project team meetings and witness session

(At these sessions, evidence will be taken in public - unless local government access to information rules requires private consideration of information).

Target date: April 2020

MEMBERSHIP:

Councillor Fay Evans (Chair of Project Team), Councillors Alan Dear, Denis Garne, Margaret Borton, Cheryl Nevin, Anne Chalk, Ian Shead and Ashley Thompson, Tim Watts, co-opted member (Southend Carers)

Officer Core team: Sarah Baker, Lynn Scott, Gemma Czerwinkle and Fiona Abbott (project coordinator)

As and when required: Mike Bennett

PROPOSED OUTCOMES:

- Increased awareness of the reablement offer and the intention to promote health, wellbeing, dignity and social inclusion through focused work to maximise independence and reduce the need for longer-term support.
- Assurances that the reablement offer supports the appropriate people to maximise their level of independence and to recommend changes to the offer as appropriate.
- Ensurance that the use of reablement supports the relevant outcomes outlined in the 2050 ambition

SOURCES OF EVIDENCE

The main evidence base will be:

 The Care Act 2014

- ✚ Adult Social Care Outcomes Framework
- ✚ Evidence from key stakeholders

SUGGESTED STAKEHOLDER/WITNESS GROUPS:

Hospital Discharge Team
Integrated Commissioning Team
Southend Care
Reablement service
Occupational Health
Southend Carers
Healthwatch Southend
SAVS
Patient participation group / service user

Project team to identify people to be involved.

POSSIBLE ACTIVITY / INDICATIVE PROGRAMME:

Meeting – 5th September 2019 @ 6 pm

Presentation, context of review & setting scene – local needs and demand;
reablement pathways
Open conversation

Site visits – October 2019

1. Community (Sheltered Accommodations / Hubs / Admission Avoidance)
2. Assessment Beds
3. Hospital Team

Meeting – November 2019

Process map for reablement
Updated trends / data

Patient journey – to capture a 'Day in the life of...' and map the patients seen on a normal day in the hospital team.

Meeting

Meet key health partners (commissioners and providers)
Level of integration, gaps etc

Meeting

Review evidence & draft recommendations